



ACCOUNT INFORMATION

Required Action:

Update to ACH Billing for Unverified Accounts

This letter is to inform you of an important update regarding our payment processing policies for monthly billing. We switched to a system in April of 2025 that requires full verification for all Automated Clearing House (ACH) accounts to ensure the highest standards of financial security and compliance. We have contacted every member numerous times to complete this process, but have been unsuccessful in being able to complete the process.

Key Change and Deadline

Effective January 1, 2026, Twin Hills Golf & Country Club will cease processing charges for any ACH accounts that we have been unable to fully verify. If your current membership billing method relies on one of these unverified accounts, you must take immediate action to prevent any interruption in your account status or the accrual of late fees.

Required Action for Affected Members

If you are currently paying via an unverified ACH method, you must choose one of the following two options before January 1, 2026:

- 1. Update and Verify Your Account:** Please visit or call the Club Office during regular business hours to complete a brief verification for your existing account or submit details for a new, verified account. This simple process will ensure your billing continues seamlessly.
- 2. Switch to Check Payment:** You may choose to switch your billing method entirely to check payment. Moving forward, you will be required to submit a personal or cashier's check, payable to Twin Hills Golf & Country Club, for your full monthly statement amount by the due date.

Next Steps

We encourage all members potentially affected by this change to contact the Administration Office as soon as possible. Our staff is prepared to assist you with the necessary verification steps or payment method change. We appreciate your prompt attention to this matter and thank you for your cooperation as we implement these necessary security enhancements.

If you have any questions, please contact us directly at 417-623-4112 or reply to this email at events@twinhillsgolf.net.

Sincerely,
The Twin Hills Golf & Country Club Administration